



INSTALLATION DAY

Stillwater XpressNet will install a wireless antenna on customer's residential and/or commercial site during our regular working hours.

The standard installation process is:

- An installer from SXN will set an appointment for installation.
- An SXN installer will call customer 30-60 minutes prior to appointment.
- The customer or another adult designated by the customer must be present at time of installation.
- An SXN installer will not install service in a home/business if he/she deems that installation will or could cause harm to him/her.
- The SXN installer will explain the process to install the equipment. Customer acknowledges that installation may require installer to cut or drill holes in the wall and hereby agrees such requirement

GREAT SERVICE AND A GREAT VALUE!

We have put together a comparison of our monthly costs versus the monthly costs of another local internet provider to show you the value we can provide to your homes and to your businesses.

Value Plans (2 Mb)

Us: \$35.99 Them: \$37.45

Enhanced Plans (4 Mb)

Us: \$49.99 Them: \$52.45

High-End Plans (6 Mb)

Us: \$69.00 Them: \$72.45

Commercial Plans (6 Mb)

Us: \$69.00 Them: \$72.45



High-speed Services are now Available

Xperience It Now

Stillwater XpressNet

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StillwaterExpressNet@ftdc.us



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DIDN'T THINK YOU'D HAVE HIGH-SPEED & RELIABLE INTERNET SERVICES IN RURAL STILLWATER ... THINK AGAIN!

You now have a local alternative to dial-up services which are slow or satellite internet which is expensive.

Wireless Convenience...

Now you can experience the benefits of high speed Internet access using advanced wireless technology at a fraction of the cost of traditional wired connections. We can provide services to your home or business which can speeds that thought were unable in a rural area, the ability to access feature-rich applications that were hampered by slow connections, and navigate with capabilities enabled by your new exceptional bandwidth. We offer you speeds at or even beyond T-1, at a fraction of the cost, and with freedom from wires, tied-up phone lines, and waiting for slow or unreliable connections.

How It Works...

Our wireless internet service offers wireless service at a connectivity speed of 2 Mbps up to as much as 6 Mbps. We provide the Internet service from a central point with connections to high bandwidth fiber optic lines. At your location, a subscriber unit is installed and wired to a router in your house or your building. Users within communicate with the router through a Network Interface Card or "NIC card" or wireless interface. The subscriber unit communicates to the our central connection site through its antenna. Without physical barriers between your home or building and our central site, we are able to eliminate most interference issues. A WEP encryption restricts access to only those authorized to protect your data. The wireless LAN allows many types of devices access from multiple remote locations.

Installation Information...

Installation is painless and easy in almost every environment. We have the expertise and equipment to make your wireless Internet a wonderful experience.

For home environments. The installation method for home use involves installing a dish or flat panel type antenna on the exterior of the house or building with ethernet/coaxial cable running down to a router which is then connected to your PC. This takes a couple of hours.

For business environments. Most installations involve installing a dish type antenna on the exterior of the building with ethernet/coaxial cable running down to an wireless router. Users within the building communicate to the wireless router through a standard Ethernet connection. The router communicates to our central site through the antenna.

Installation Day Tips...

1. Please be present or have someone available to be present during installation.
2. Remember to have payment ready (installation cost and 1st month's service are due at completion of installation).
3. Schedule some time for employees to test the service (this is important for businesses who often want to test the signal strength in different areas of the building).
4. Once we're done, go ahead, sit back, and begin surfing the internet. Have fun!!!

GENERAL SERVICE QUESTIONS

Stillwater XpressNet is dedicated to bringing you freedom in many ways. Our no hassle approach enables you to get prime service without delays or problems. Please contact us if you have any questions or experiencing any problems.

Q. How much faster speeds can I anticipate?

A. In some environments, we can provided residential and commercial services up to 6 Mbps (also depends on the plan you select).

Q. How long does installation take?

A. Usually, installation can take approximately 2 hours for a residential customer, and in less than a day for a business customer. In rare cases, the set up of your wireless service could take slightly longer.

Q. What are the chances of interference?

A. Without physical barriers between your building and our central site, our system eliminates interference issues.

Q. How do I get started?

A. To start the process, simply call us or send us an e-mail at StillwaterXpressNet@ftdc.us. Our representatives are trained to answer all of your questions and to get you started.

Q. What are your contract requirements?

A. All contracts are for a 2-year minimum and there is \$150 early cancellation fee (less \$25.00 in equipment is returned in reusable condition).

WE ARE COMMITTED TO PROVIDING YOU THE BEST SERVICE

POSSIBLE - Call us at (775) 423-6075 or via e-mail at

StillwaterExpressNet@ftdc.us for more information or assistance.

**Service Available
beginning
September 7, 2010**